



Video transcription

Team and Group Work

Teamwork is an essential skill, especially when you are looking for a job. Employers want individuals who can collaborate well with others. For example, if you work as a kitchen assistant, you'll need to work closely with other cooks and kitchen staff to prepare meals on time. It's important to understand the dynamics of the team you are part of. What is the workplace culture like? What rules are in place? How is information and authority shared? In addition to completing your tasks, you need to understand how the group works, communicate effectively, and adapt. Working well within a team helps you meet expectations and contributes to the team's success. Learning to work with others can open many doors for you.

How to Handle Disagreements in a Group or Team

Disagreements are normal in a group, but it's important to know how to manage them. For example, if you work as a cleaner in a hotel and disagree with how tasks are assigned, the best approach is to speak with your supervisor or colleagues respectfully to find a solution. To resolve conflicts, direct and respectful communication is key. Listening to others and working together to find solutions helps keep a positive work environment and ensures that everyone can do their part effectively.

What to Do for Group Work to Function Well

For a group to work well, everyone must be committed to the same goal. Imagine you are part of a hospital cleaning team, where each member has a specific task like mopping, cleaning windows, or emptying trash cans. It's important for each person to focus on their role and communicate well with others. Everyone should understand their tasks and goals clearly. Open and honest communication within the group helps everyone coordinate better. When everyone fulfills their responsibilities, the work is more efficient, and the work environment is more harmonious.

How to Learn from Mistakes in a Group or Team

In a good group, mistakes aren't seen as failures, but as opportunities to learn. For example, if you're working as a kitchen assistant and don't cut the ingredients properly, instead of feeling bad, the team can offer advice on how to improve. The next time, you'll be better prepared. That's why having an assertive communication style is important in teamwork. Being assertive means expressing your thoughts and needs clearly and respectfully, without fear of making mistakes. Learning from mistakes in a positive way helps you grow and improve as part of a team.



In Conclusion

Teamwork is a valuable skill for achieving shared goals. By managing disagreements, improving communication, building trust, and learning from mistakes, you can become a valuable member of any group. Whether as a kitchen assistant, cleaner, or in any other job, these skills will make you more effective and collaborative.